

“FAO27, Fraîcheur, Origine, Traçabilité”Le choix unique pour vos produits de la mer

GENERAL TERMS OF SALE

- 1) **Transport** – When transport to final destination is paid by FAO27 Ltd, in the event of goods being lost or damaged, the customer/recipient must notify the discrepancy on the transport documents immediately on receipt of the goods. Otherwise no claim will be accepted.
- 2) **Quality** – Any quality issue must be reported within 24 hours of receipt of the goods either by email or by fax, with the following information:
 - Date of delivery
 - Description of products and production code (see product label)
 - Description of the problem with supporting photos where possible
 - Confirmation of credit note request

ATTENTION

Our fresh goods are intended for the fresh market. On no account can we be held responsible for any goods frozen by yourself.

- 3) **Payment** - The non-payment of an invoice on its due date will result in the immediate requirement of all due sums and a 15 % penalty will apply on all non-payments.

Late payment charges are calculated on the minimum basis of three times the legal interest rate.

RESERVE OF PROPERTY - The goods remain the property of the seller up to the complete payment of our invoice. All risks of loss, deterioration, even by fortuitous event, vicarious liability or force majeure, are the buyer's responsibility.

Any order implies by itself the adherence to our present general terms of sale.